Consumer Confidence: Measurement and Meaning

Daniel M. Merkle Gary E. Langer Dalia Sussman

ABC News 47 W. 66th St. 6th Floor New York, NY 10023 212-456-3564

Revised 6/18/04

A version of this article was presented at the annual conference of the American Association for Public Opinion Research, Nashville, Tennessee, May 15-18, 2003.

We are grateful to Fred Breimyer, chief economist at State Street Corp., for his advice and comments on this article.

Abstract

This article examines in detail the methodology and performance of the three most prominent, ongoing surveys of consumer confidence, conducted by the University of Michigan, the Conference Board and ABC News/Money magazine. While all three seek to measure the same construct, we find that they differ greatly in methodology, including sampling procedures, mode of interviewing, interview periods, question wording and index construction. But, despite their methodological differences, the indices track each other closely over the 17-year time period studied, providing solid evidence of their reliability. The analysis also finds strong support for the validity of these indices, in that each is significantly correlated with a diverse set of key economic measures. Finally we document the major influence of confidence on political sentiment from presidential approval to more general measures of national well-being.

Introduction

Consumer confidence – a shorthand phrase for public views of economic conditions – is a closely watched, widely discussed and sometimes hotly debated economic indicator, all for good reason. Consumer spending accounts for about 70 percent of economic activity in this country (Bureau of Economic Analysis, undated). To the extent that consumer confidence interacts with consumer behavior, and with other economic factors, it may provide important information as to the economy's current condition and future direction alike.

Indeed, policymakers and economists track consumer confidence closely in the apparent belief it serves as a useful economic forecasting tool. Economic analysts and the news media report its ups and downs prominently. The release of confidence numbers is often cited (with and sometimes without supporting evidence) as a force in the movement of the stock markets (e.g., Chu, 2003; Fuerbringer, 2002; Associated Press, 2002). Confidence also has a strong political connection; it's virtually axiomatic that presidential approval suffers, and political discontent grows, as consumer confidence deteriorates (Soulas and Langer, 1994).

While the political importance of consumer confidence is widely accepted (expressed in Clinton campaign manager James Carville's famous aphorism in the 1992 presidential campaign, "It's the economy, stupid"), some commentators have questioned the usefulness of measuring and reporting consumer confidence as a purely economic indicator, expressing doubt as to its meaning or value in this realm (e.g., Uchitelle, 2002). Confidence surveys have also been criticized recently on methodological grounds for the types of questions and response categories they use (Dominitz and Manski, 2004).

3

This research synthesis examines in detail the three most prominent, ongoing indices of consumer confidence in the United States – the 58-year-old University of Michigan survey, the 37-year-old survey from The Conference Board¹ and the 18-year-old ABC News/Money magazine survey. First we present a detailed comparison of the methodologies used by each of the indices. This comparison will be useful for those who regularly track the changes in confidence over time as well as for more casual observers. Second, we assess the fundamental reliability and validity of these three gauges. We examine how well they track with each other over time, their correlation with other economic indicators, their movement in advance of economic recessions and recoveries, and the relationship between consumer confidence and political sentiment. We are aware of no previous study that has compared the performance of the three main confidence indices across such a wide range of economic and political variables. More generally, it is not commonplace in survey research to have such long time trends that can be validated against objective measures.

Comparison of Confidence Methodologies

"Consumer confidence" is in some ways a subjective term. There's no single agreed-upon definition of what it means, nor one accepted method to measure it. Each of the Michigan, Conference Board and ABC/Money surveys regularly reports the results of an overall consumer confidence index. As this section details, even though these surveys all purport to measure the same construct, they differ methodologically in a number of

¹ The Conference Board is a nonprofit organization that conducts research and organizes conferences and meetings for the business community.

ways, including sampling procedures, mode of interviewing, interview periods, question wording and index construction (see Table 1).²

	Mechodology	of consumer confidence	e Surveys
Method	ABC News/Money Telephone	Conference Board Mail	Univ. of Michigan Telephone
Sampling	RDD with random selection in household	Selection from a non-random panel	RDD with random selection in household
Weighting	For probability of selection and to Census (region, age, race, sex, and education)	Not disclosed	For probability of selection and to Census (age and income)
Sample size	About 1,000 (250 per week x 4 weeks)	About 2,500 for end-of-month release; 3,500 for later revision	250-300 for mid- month release; 500 for end-of- month revision
Field period	Wed-Sun each week; Results based on a four-week rolling average	Sent first of the month; Accepts returns through end of month	Around first of the month through a few days before the release
Fieldwork	International Communications Research	TNS NFO	Michigan Survey Research Center
Release	Weekly, Tuesday evening	Prelim. figures, last Tuesday of month; final figures with next month's release	Preliminary figures at mid- month; final figures at end of the month
History	Started in December 1985	Started bimonthly in 1967; went to monthly in 1977	Started annually in 1946;quarter- ly in 1952 and monthly in 1978

Table 1 Methodology of Consumer Confidence Surveys

The longest-running confidence survey, Michigan's Survey of Consumers, began annually in 1946.³ It switched to a quarterly schedule in 1952, the same year its Index of

² Information for this section was compiled from Bram and Ludvigson (1998), Conference Board (undated), Curtin (2004), Curtin (2002c), Curtin (2001), Curtin (1982), Curtin (undated), Curtin, Presser and Singer (2000), Franco (2004), Franco (2003), Linden (1982), Saad (2002) and Surveys of Consumers (undated).

Consumer Sentiment was introduced, and then became monthly in 1978. The Conference Board's Consumer Confidence Index began bimonthly in 1967 and became monthly in 1977. ABC/Money's Consumer Comfort Index dates to 1985; its results are released weekly with each release including data from the prior four weeks.

Data analyzed in this article are monthly results of the three surveys from December 1985 though December 2002, a period in which all were contemporaneously conducted. This 17-year period includes two economic recessions (1990-91 and 2001) and, from 1991-2001, the longest economic expansion on record (Hall et al., 2003; National Bureau of Economic Research, undated). For Michigan and Conference Board, final monthly results are used. For ABC/Money we use each month's final release, based on data from the preceding four weeks.

1. Sampling and Data Collection

The sampling and data collection approaches used by Michigan and ABC/Money are quite different than the Conference Board's. The Michigan and ABC/Money surveys are conducted by telephone and are based on probability samples representative of virtually the entire U.S. adult population. The Conference Board survey is conducted by mail using a panel.

The Conference Board website and monthly releases say, "The Consumer Confidence Survey is based on a representative sample of 5,000 U.S. households" (Conference Board, 2003). However, it has been reported elsewhere that this survey is based on questionnaires mailed to a random sample of members of a panel who are pre-

³Michigan's Index of Consumer Expectations, a component of its overall index, is part of the Conference

recruited by non-probability methods, chiefly for product-testing purposes (Goldberg, 1991).⁴

Michigan and ABC/Money use random-digit-dialing with random selection of respondents within household, weighting adjustments for selection probabilities (i.e., phone lines and number of adults in the household) and post-stratification to Census demographics. Michigan uses Kish selection within household whereas ABC/Money uses most-recent-birthday selection. Michigan data are weighted to two Census variables, age and income. ABC/Money data are weighted to five Census variables: region, age, race, sex and education. Both surveys use an interative raking procedure and also trim extreme weights.

Michigan and ABC/Money differ in how their samples are managed. Michigan uses a "rotating panel design" in which about 60 percent of respondents each month are new, and 40 percent are interviewed for a second time six months after they were originally interviewed. Michigan gradually releases its sample in replicates in the first half of the month with callbacks being made over the course of the entire month-long field period. In contrast, ABC/Money surveys an independent random sample of approximately 250 respondents each week, and combines weekly results into a four-week rolling average. Three call attempts are made to each sampled number on three different days during the five-day field period.⁵

Board's Index of Leading Economic Indicators (ILEI). The Conference Board took over the ILEI from the U.S. Department of Commerce, Bureau of Economic Analysis, in 1995.

⁴ The Conference Board reports that there are 575,000 households in the panel but specific details about the composition of the panel, sample selection procedures and weighting, if any, are not disclosed (Franco, 2003).

⁵ Michigan reported a response rate of 60 percent (AAPOR RR2) in 2002 with unlimited callbacks during its month-long field period (Curtin, Presser, and Singer, 2003). An extensive study of Michigan response rates from 1979 to 1996 found no significant deterioration in the quality of data based on just two calls,

Another difference between the surveys is sample size. ABC/Money interviews approximately 1,000 respondents monthly; Michigan, 500. The Conference Board has about 2,500 respondents in its initial monthly release and adds another 1,000 or so when it revises its figures the next month (D'Innocenzio, 2003). The Conference Board's sample size often is incorrectly reported as 5,000 (e.g., Bloomberg News, 2003), perhaps because the Conference Board's releases say the survey is based on a "sample of 5,000 U.S. households." However, that is the number of questionnaires mailed out each month, not the number returned (Franco, 2003).

The Michigan index requires a movement of 4.8 points for change from one month to the next to be statistically significant at the 95 percent confidence level (Curtin, 2002c). ABC/Money needs movement of approximately 3.5 points from one week to the next for statistical significance at the 95 percent confidence level, or approximately seven points when comparing monthly results with no overlapping data.⁶ The Conference Board offers no calculation of significance in movement of its data.

2. Timing and Data Release

Data-collection periods, release schedules and the nature of data released also differ. The Conference Board mails out its surveys the first of each month. Preliminary results based on about 2,500 returns are released at 10 a.m. on the last Tuesday of each month. The overwhelming majority of these returns, about 90 percent, date from the first

with a response rate about 50 points below that of the unlimited-callback regimen (Curtin, Presser and Singer, 2000). The ICR Excel omnibus survey used by ABC/Money had a response rate of 12 percent (AAPOR RR3) in a random week in late 2002; that is typical for this type of commercial omnibus survey, used by a variety of commercial, academic and news researchers. The Conference Board does not calculate a response rate for its panel-based sample.

two weeks of the month. For example, the Conference Board reported that 88 percent of its September 2001 results were returned before September 11 (Flynn, 2001). Revised figures, which include about 1,000 additional questionnaires received through the end of the target month, are released the following month.

Michigan starts interviewing around the first of the month and distributes a preliminary report (to subscribers) on the second Friday of each month based on 50 to 60 percent of the full sample (Curtin, 2003). Interviewing is completed around the 28th of the month and the complete results are distributed around midday on the first Friday after the end of interviewing. Some onlookers have been critical of Michigan's release of partial results because of the smaller sample size and assumed preponderance of easier-to-reach respondents (e.g., Mitofsky, 2002). Michigan has responded by pointing out that historically its partial data release has been consistent with its full-sample release later each month (Curtin 2002a; Curtin 2002b).

ABC/Money interviews 250 respondents Wednesday through Sunday each week (about 50 per day), combining the results in a four-week rolling average, with results released each Tuesday (two days after the end of interviewing) at 4:30 p.m. ABC/Money does not release partial data, nor does it revise released data.

The difference in interviewing periods and release schedules can be responsible for apparently different movements in the indices. In one recent example, on April 29, 2003, the Conference Board showed a large gain in confidence compared to its data from the previous month (Conference Board, 2003). In a release the same day, ABC/Money showed a decline in confidence from the previous week (Sussman, 2003). Almost all of

⁶ We're grateful to Carl Finkbeiner, executive vice president, advanced methods; and Dave Lambert, senior

the Conference Board's data had been collected during the first two weeks of April, a period when ABC/Money also showed a rise in confidence. It was in more recent interviews that ABC/Money, with its weekly updates, found confidence halting its advance and turning down.

A similar phenomenon occurred after the terrorist attacks of September 11, 2001. Conference Board data released at the end of that month - almost all of it collected before the attacks - showed confidence declining, compared to the previous month. ABC/Money also showed confidence down in the first week of September. But in data collected after September 11, ABC/Money (and others) found confidence rebounding through early October (Saad, 2002).

Such differences are unusual. Given the differences in timing and the high correlation between the three indices over time (discussed below), it's perhaps not surprising that some analysts use the weekly ABC/Money index as a predictor of upcoming Michigan or Conference Board data (e.g., McTeague, 2003).

3. Operationalization and Question Wording

The indices also differ in how they operationalize confidence, both in terms of what they attempt to measure and how they measure it (see Appendix A for full question wordings).⁷ The main indices produced by Conference Board and Michigan combine questions on current conditions with questions measuring expectations for the future, with more emphasis placed on expectations (each includes three expectations questions versus two measures of current conditions). Each also breaks these into individual sub-

vice president; both of TNS Intersearch, for their computational assistance.

10

indices, one for current conditions, based on those two questions, and one for expectations, based on those three questions.

ABC/Money's index is based solely on views of current economic conditions. The survey measures expectations separately, in a single question, on a monthly basis. The ABC/Money expectations question was not asked on a regular monthly schedule until January 2001. Therefore, data for this question are only available for 133 of the 205 months during the 17-year time period studied here.

Combining current sentiment with expectations in a single index would seem to be well-advised if the two are highly correlated. In the absence of such correlation, however, the practice might seem less advisable, in that it could obscure contradictory trends. This concept is explored in greater detail below.

The three confidence indices also differ in their relative focus on respondents' personal economic experience versus broader, less experiential assessments of local or national conditions.

In measurement of current conditions, ABC/Money asks two questions focused on personal experience – one on personal finances and a second on personal views of the buying climate "considering the cost of things today and your own personal finances." A third question asks for a general assessment of the national economy.

In its current sentiment questions the Conference Board measures views of economic conditions, with no direct measure of personal experience. Michigan's measurement of current conditions includes one experiential question on family finances, and one middle-ground question gauging the buying climate for "people" in general.

⁷ The Conference Board does not release its question wordings (Franco, 2003). Wordings are as reported

Measuring expectations, Conference Board and Michigan each include two questions on economic conditions and one on personal finances. ABC/Money's expectations question focuses on general economic conditions, asking people if they think the economy's getting better, worse, or staying the same.

Question wordings are substantially different in numerous respects. Conference Board asks about business conditions and job availability "in your area." Michigan asks about national conditions, as does ABC/Money.

Scales vary widely. In one questions Conference Board asks respondents to rate local business conditions as "good, normal, or bad," and in another if locally available jobs are "plenty, not so many, or hard to get." Michigan asks respondents if they think that in the next five years the country will experience "continuous good times... periods of widespread unemployment or depression, or what?" ABC/Money, in all three of its index questions, uses standard scales of excellent, good, not so good or poor.

Further, while the Michigan question cited above asks respondents to project "five years" into the future, Conference Board uses a much shorter time frame, asking predictions of job availability, and of family income, six months into the future. ABC/Money's expectations question, "getting better," implies a time frame that's closer still.

In another difference, ABC/Money asks if respondents think it's a good time to buy "things you want and need." Michigan asks whether it's a good time for "people" to buy "major household items," such as "a refrigerator, stove, television, and things like that."

by Bram and Ludvigson (1998) and Saad (2002).

Dominitz and Manski (2004) offer a critique of some of the questions used by Michigan to measure confidence (and by extension ABC/Money and Conference Board). First, Dominitz and Manski (2004) take issue with confidence questions asking about "ambiguous phenomena" such as business conditions in the country. Instead, they argue that questions should focus on personal assessments. But as shown below, ABC/Money's general question on the economy is somewhat more strongly correlated with objective economic measures than are the two personal questions asking about finances and buying conditions.

Second, Dominitz and Manski (2004) criticize the use of categorical response options (e.g., better off, worse off, the same), instead calling for questions that ask for probability assessments.⁸ Their only evaluation of the reliability or validity of the two types of question formats is limited to rank-order correlations using 12 monthly observations. But even in this limited test, the correlations for the probability assessment questions were much lower than for the questions using discrete response categories. Whether the probability assessment questions can achieve the levels of reliability and validity shown here for the current approach remains to be demonstrated.

4. Computation of Indices

The three confidence indices are computed on different scales, so the magnitude of the point changes are not directly comparable (see Appendix B for a more detailed description of each computation and examples). Each survey starts by using the

⁸ For example, in their study they ask: "What do you think is the percent chance that your income in the next twelve months will be higher than your income in the past twelve months?"

aggregate percentage response to each question, but the actual computations diverge after that.

ABC/Money takes the positive value ("excellent" and "good") from each question and subtracts the negative value ("not so good" and "poor") and then averages them. Using this computation, the index can take on any value from -100 to +100.

The Conference Board index is computed by taking the positive percentage for each question divided by the sum of the positive and negative percentages. This number is then divided by the base year value from 1985 and multiplied by 100. The resulting values from each question are averaged to form the overall index .

Michigan computes its index by taking the difference between the positive and negative percentages for each question and then adding 100 to each. These are summed and then divided by a factor representing the base year, 1966. Finally a small correction is made to account for a design change in the 1950s.

The Conference Board's index is seasonally adjusted; ABC/Money's and Michigan's are not. Bram and Ludvigson (1998) and Matsusaka and Sbordone (1995) note that the confidence indices don't exhibit much seasonality.

The impact of the different computation methods on index results can be seen in Table 2. The ABC/Money and Conference Board indices show much more movement than Michigan's, as evidenced by the smaller range and standard deviation for Michigan. Regressions using Michigan to predict each of the other two indices finds that a one-point movement in the Michigan index is equivalent to about a two-point movement in ABC/Money (b=1.91, p<.001) and the Conference Board (b=2.17, p<.001).

14

		Table 2			
De	Descriptive Statistics for the Confidence Indi				
	ABC/Money	Conference Board	Michigan		
Minimum	-49	47.3	63.9		
Maximum	34	144.7	112.0		
Range	83	97.4	48.1		
Mean	-8.5	102.7	92.3		
Standard deviation	21.7	24.1	10.0		
Mean	-8.5	102.7	92.3		

Table 2

Note: Based on monthly data from Dec. 1985 through Dec. 2002; n=205.

Michigan's smaller sample size should make its results more variable, but this is masked in the raw data given the construction of the indices. The data when standardized show that Michigan's index is in fact more variable than either ABC/Money's or the Conference Board's (see below).

Comparing the Confidence Indices: Reliability

Given the significant methodological differences between these surveys, one might wonder how they all can realistically claim to be measuring the same construct, consumer confidence. This is an issue of reliability. The test is in how well the results of the three indices empirically relate to each other over time. We explore this for the overall indices, as well as for the two sub-indices, current and expectations. Finally, we look at the relationship between current conditions and expectations to evaluate the utility of combing them into an overall index.

1. Overall Indices

Even with all the methodological differences between the three surveys, we find that the overall confidence indices pass the reliability test with ease. All three closely track each other over the 17-year time period reviewed in this article, with correlations of .91 (p < .001) between ABC/Money and Conference Board, .90 (p < .001) between Michigan and Conference Board, and .88 (p < .001) between Michigan and ABC/Money. Graphing the data shows the very close correspondence between the indices over time, with the exception of a few larger swings by Michigan in the early 1990s (Figure 1).⁹

The close correspondence of Conference Board to ABC/Money and Michigan may surprise some, given its non-probability sampling; and may lead others to wonder whether the expense of probability sampling is justified, given the very similar results produced by a non-probability sample. While this article does not address that debate, the cause of the correspondence seems clear. The correlations we measure are an analysis of trend over time, not of population values at a given point along the way. The consistency of the Conference Board's procedures produces reliable trend over time, regardless of the validity of population values at any specific point in time.

In sum, regardless of any short-term differences, the fact that the three main consumer confidence indices correlate so strongly over time is solid evidence of the reliability of these measures (cf. Nunnally, 1978). The Cronbach's alpha for the three indices is .91 (p<.001), clearly indicating that they all measure the same underlying construct.

2. Current Conditions

Since two of the overall indices combine expectations and current assessments, while one does not, it also makes sense to look at these subcomponents separately. Using measures of current conditions alone, we also find strong relationships. The correlation between ABC/Money and the current conditions component of Conference Board is especially sizable (r=.93; p < .001), but we also find very high correlations between the current conditions component of Michigan and its peers: r=.83 (p < .001) with ABC/Money and r=.82 (p < .001) with Conference Board (see Figure 2).

3. Expectations

The three expectations measures are also reliably related to each other, although the strength of the correlations is lower than those observed for current conditions. The largest correlation is between Conference Board and Michigan (r=.83, p < .001) which makes sense given the content of the questions. Both expectations indices include ratings of business conditions and family finances.

The correlation between the single ABC/Money expectations question and Michigan's expectations index is .74 (p < .001). ABC/Money asks about the direction of the national economy, and two of Michigan's three questions also ask expectations of national conditions. The correlation between ABC/Money and Conference Board is somewhat lower (r=.58; p < .001); ABC/Money's question on the direction of the

⁹ The graphs in this article use standardized scores because, as noted above, the scales used by the three confidence indices are not directly comparable.

economy is conceptually different than the Conference Board's questions, which measure family income and local rather than national conditions.¹⁰

It's particularly noteworthy that the standardized expectations data show much more volatility than assessments of current conditions, especially for ABC/Money and the Conference Board (see Figure 3). This could be another reason for the lower correlations. It would seem that by their nature, expectations are predictive and therefore subject to more guesswork; this may create additional measurement error that attenuates the relationships. In Michigan's case, hypothetically the five-year outlook might cause respondents to retreat toward reiterating current assessments, hence the higher correlation between its expectations and current conditions indices reported below.

Current assessments themselves would seem to be grounded in personal experience and current observation; they're more stable across the three indices, and may have less measurement error. Indeed, despite suggestions of volatility (Hagenbaugh, 2003), measurements of current confidence are exceedingly stable. Weekly changes in the ABC/Money index were within the margin of sampling error in 784 of 887 weeks covered in this study, or 88 percent of the time. Monthly changes in the Michigan current sentiment index were within the margin of sampling error in 188 of 205 months studied, or 92 percent of the time.

Monthly changes in the Michigan expectations index also were stable, within sampling error 85 percent of the time (174 out of 205 weeks). By contrast, monthly changes in ABC/Money expectations data, in the 102 months for which change data are

 $^{^{10}}$ As noted, data for the ABC/Money expectations question are only available for 133 of the 205 months studied here. However, the Conference Board and Michigan correlation using only those 133 months is essentially the same as for the full period (r=.80, p<.001), suggesting that the ABC/Money correlations are unaffected by missing data.

available, was within sampling error less often -64 percent of the time.¹¹ As noted, the Conference Board doesn't report the standard errors necessary to make this comparison for its data.

4. Current Conditions vs. Expectations

This raises the question of whether it makes sense conceptually and statistically to combine current sentiment with expectations. If the two are fundamentally different, combining them can obscure rather than elucidate the direction and content of consumer views.

A reliability analysis sheds more light on this. The Cronbach's alpha for Michigan's current and expectations indices is quite large at .91 (p < .001), indicating that these two components track very closely with each other. Therefore, it's reasonable to combine them into a single overall index for that survey.

The alphas for ABC/Money (.65; p < .001) and Conference Board (.53; p < .001) are much lower. Current sentiment and expectations in these two surveys often don't move in tandem, but for different reasons. Looking at the unstandardized values shows that ABC/Money's expectations measure shows much more movement over time than does its current index. For the Conference Board, expectations move in a much narrower range than do current conditions.

While there's no one standard for what constitutes an acceptable level of reliability, Nunnally (1978) provides some general guidelines. For exploratory research he suggests that a reliability of .70 is sufficient, and for basic research .70-.80. In

¹¹ The Michigan figure for the same 102 months is 77 percent, still higher than ABC/Money.

contrast, Nunnally states that "in many applied settings a reliability of .80 is not nearly high enough" and that when important decisions are to be made with the data "a reliability of .90 is the minimum that should be tolerated" (pp. 245-46). Clearly, the important uses to which the confidence indices are put would argue for a standard near the higher end of these ranges.

Mismatches between expectations and current conditions are another reason there can be divergences between the overall confidence indices in the short term, although they're very highly correlated in the long term. As noted, ABC/Money doesn't include expectations in its overall index, while Conference Board and Michigan do. When expectations spike up or down, or when expectations and current sentiment move in different directions, as sometimes occurs, the Conference Board and Michigan indices will tell a different short-term story than ABC/Money.

Validity and Objective Economic Measures

Now that the reliability of the confidence indices has been established, we turn our attention to the critical issue of validity: What do these indices tell us about the general state of the economy and, specifically, how do they relate to other economic measures?

An early criticism of the attitude questions in Michigan's confidence survey was that they did not predict future consumer expenditures at the individual level (Tobin, 1959; Federal Reserve Board, 1955). This criticism seems misplaced today given the widespread use of the confidence indices as aggregate measures of public sentiment (see also Katona, 1957). Indeed, the preponderance of recent studies by economists on the

20

topic have looked at the ability of aggregate measures of confidence to predict future economic conditions after controlling for other economic variables. Findings on this are mixed. Some studies have found that confidence does predict future consumer spending (Bram and Ludvigson, 1998; Kumar, Leone, and Gaskins, 1995; Carroll, Fuhrer, and Wilcox, 1994) and the future rate of GDP growth (Howrey, 2001; Matsusaka and Sbordone, 1995). But other research has found the forecasting ability of confidence to be limited (e.g., Garner 2002; Garner, 1991; Madsen and McAleer, 2000).

As public opinion researchers, our focus here is on assessing the validity of the confidence indices rather than on economic forecasting. Therefore, we analyze the coincident correlations between the indices and a variety of key economic indicators. We begin by looking at these correlations for the overall indices, followed by the current condition indices, the three current condition variables that make up the ABC/Money index, and then the expectations indices. The section concludes with a review of how the confidence indices have moved going into and out of recent economic recessions.

We selected a variety of key economic indicators measured on a monthly basis: unemployment, personal consumption expenditures, the federal funds rate, consumer price index (CPI), the Dow Jones Industrial Average (DJIA), retail sales, and personal income (see Appendix C). Additionally, we also analyzed real gross domestic product (GDP) which is available quarterly. We compiled data on these measures for the entire time period studied here with two exceptions: personal consumption expenditures starts in January 1987 and retail sales in January 1992.¹²

¹² In 1992, the Census Bureau changed its methodology for estimating retail sales, so its pre-1992 data are not comparable.

There are a variety of ways to compute these correlations; caution is required, because some are fraught with confounding factors. One example would be simply to correlate the monthly values of the indices with the monthly values of the economic measures. These results could be misleading, however, because the economic measures often include a strong time trend. Table 3 shows how strongly most of these variables are correlated with time, .93 or greater. The exceptions are the two that are measured in proportions, unemployment and the federal funds rate, although they also are significantly correlated (negatively) with time.

	Table 3
	Correlation Between Time
	and Economic Measures
	Time
CPI	1.00**
Retail sales (n=132)	1.00**
GDP (n=68)	.99**
Personal expenditures	s (n=192) .98**
Income	.96**
DJIA	.93**
Federal funds rate	60**
Unemployment rate	59**
**p<.001; n=205 excep	ot where noted.

Given their movement over the period studied – sharply up during the long economic expansion of 1991-2001 – the three confidence indices are also positively correlated with time. Therefore, correlations between the confidence indices and the economic measures would be inflated because they'd be confounded with time.

The solution is to de-trend the data by using change scores. For the confidence indices, we computed change by taking the current month minus that same month the previous year. We used the same principle for the economic measures, except that we computed the percent change. To have a standard period of comparison, these correlations are based on data from December 1986 though December 2002, because it's not possible to compute change scores for ABC/Money before the start of its second year.

1. Overall Indices

Table 4 shows the correlations between each overall index and the economic variables. All of the correlations are in the expected direction: negative for unemployment and CPI and positive for the rest. The confidence indices correlate most strongly with GDP, unemployment, personal consumption expenditures and the federal funds rate, providing compelling evidence of the validity of the confidence measures. In addition, there are moderate and statistically significant correlations in the expected directions between the indices and the other economic variables: the Dow, CPI, retail sales¹³ and income.

Averaging across the eight economic measures yields overall correlations of .51 for Conference Board, .50 for ABC/Money and .38 for Michigan.¹⁴ One possible explanation for the somewhat lower correlations for Michigan – greater measurement error because of its smaller sample size – does not test out. Using quarterly Michigan data with three times the sample size, the average correlation is .40, - still somewhat lower than those for the monthly ABC/Money and Conference Board data.

Table 4 Correlation Between Confidence Indices and Economic Measures Using Change Scores

¹³As noted, data for retail sales are only available starting in January 1992. We re-ran all these correlations using only data from January 1992 through December 2002 to see if the restricted time period affects them. The average correlations across these items were similar for ABC/Money (r=.48; p < .001) and Michigan (r=.35; p < .001) and slightly lower for the Conference Board (r=.43; p < .001), suggesting that the time period is not greatly affecting the retail sales correlations.

¹⁴ We also ran this analysis using quarterly data and the results were very similar, with average correlations of .53 (p < .001) for Conference Board, .52 (p < .001) for ABC/Money, and .40 (p < .001) for Michigan.

	ABC/Money	Conference Board	Michigan
GDP (n=64)	.75**	.81**	.66**
Unemployment rate	70**	75**	45**
Personal expenditures (n	=180) .58**	.58**	.43**
Federal funds rate	.52**	.58**	.30**
DJIA	.39**	.35**	.28**
CPI	36**	27**	34**
Retail sales (n=120)	.35**	.38**	.33**
Income	.32**	.34**	.23*
Absolute mean	.50**	.51**	.38**
**p<.001, *p<.01; n=193	except where n	oted.	

2. Current Conditions

Table 5 shows the correlations between the current conditions indices and the economic measures. While the average correlations here are similar to those for the overall indices, the magnitude of some of the individual correlations changed. For Conference Board, the current condition correlations are larger for unemployment (-.92 compared to -.75) and the federal funds rate (.72 compared to .58) and a smaller for CPI (-.15 compared to -.27). For Michigan, the current conditions correlation was larger for personal consumption expenditures (.52 compared to .43). (This does not affect ABC/Money's correlations since its overall index contains only current measures.)

C	Table 5 Correlation Between Current Indices and Economic Measures Using Change Scores				
	ABC/Money	Conference Board	Michigan		
GDP (n=64)	.75**	.81**	.72**		
Unemployment rate	70**	92**	59**		
Personal expenditures (n=180)).58**	.63**	.52**		
Federal funds rate	.52**	.72**	.33**		
DJIA	.39**	.33**	.24*		
CPI	36**	15	33**		
Retail sales (n=120)	.35**	.43**	.34**		
Income	.32**	.32**	.23*		
Absolute mean	.50**	.54**	.41**		
**p<.001, *p<.01; n=193 exce	ept where n	oted.			

3. Individual ABC/Money Gauges

We also correlated the objective economic measures with ABC/Money's

individual questions on current sentiment (Table 6). As one would expect, ratings of the national economy are a stronger correlate of GDP and unemployment than are ratings of personal finances or of the buying climate. And buying climate is a stronger correlate of CPI than are the other two measures. Contrary to what one might expect, though, the three ABC/Money measures don't differ significantly in their correlations with expenditures, retail sales and income.

Overall, the economic variables correlate more strongly with the general question about economic conditions in the county than with the two personal questions about finances and buying conditions. This runs counter to Dominitz and Manski's (2004) suggestion that personal assessments are preferable to more general ones when measuring consumer confidence.

		5	5
	National	Personal	Buying
	economy	finances	climate
GDP (n=64)	.76**	.67**	.58**
Unemployment rate	75**	63**	38**
Personal expenditures (n=1	L80) .55**	.51**	.51**
Federal funds rate	.57**	.52**	.21*
DJIA	.41**	.22*	.35**
CPI	27**	21*	54**
Retail sales (n=120)	.32**	.35**	.31*
Income	.33**	.26**	.22*
Absolute mean	.50**	.42**	.39**
**p<.001, *p<.01; n=193 ex	cept where no	oted.	

Table 6	б	
Correlation Between Cur	rrent ABC/Money Questions	3
Economic Measures	Using Change Scores	

4. Expectations

Next we correlated the Conference Board and Michigan expectations indices with the economic measures. The ABC/Money expectations measure was not included because of the large amount of missing data.¹⁵

Most of the correlations with expectations are significantly lower than for current sentiment, which makes sense given the greater relative variability of expectations (Table 7). Overall, the average correlation with Conference Board's expectations index is .27, compared with .54 for its current conditions index. For Michigan, it's .33 for expectations, compared with .41 for current conditions.

By their nature, expectations may correlate better with future economic conditions than with current conditions. As noted, the Index of Leading Economic Indicators includes Michigan's Index of Consumer Expectations, but no measure of current sentiment.

	Conference Board	Michigan
GDP (n=64)	.49**	.58**
Unemployment rate	24*	35**
Personal expenditures	(n=180) .29**	.34**
Federal funds rate	.17*	.26**
DJIA	.23*	.27**
CPI	32**	31**
Retail sales (n=120)	.15	.29*
Income	.24*	.21*
Absolute mean	.27**	.33**
**p<.001, *p<.01; n=19	3 except where noted.	

Table 7 Correlation Between Expectations Indices and Economic Measures Using Change Scores

5. Recession and Recovery

¹⁵ As noted, ABC/Expectations data were only available for 133 of the 205 months during this time period. However, computing the change scores further reduced the valid cases to under half the number available for Conference Board and Michigan. That's because data are needed in both the current month and the comparison month to compute the change scores.

As noted, this analysis measures coincident correlations between confidence and other economic measures. Although an analysis of leading and lagging correlations is beyond the scope of this article, we conclude this section by looking at how the confidence indices moved going into and out of recent economic recessions.

Observationally, the data suggest that current economic sentiment better predicts the start of recessions, while expectations better predict the end of recessions. This would be another reason to consider these two facets of confidence separately.

All three confidence indices fell in advance of the last two recessions (see Appendix D). The ABC/Money index fell 10 points in the three months before the 1990-91 recession; Michigan and Conference Board each dropped about six points.¹⁶ ABC/Money lost 18 points going into the 2001 recession; Michigan lost about seven points, the Conference Board, nearly 12. [It's been suggested that confidence measures in 1991 far outshone the prognostications of professional economists in anticipating the onset of recession (Langer, 1991).]

Approaching the end of the 1990-91 recession, Michigan and Conference Board each gained about 20 points, almost entirely due to jumps in their expectations components. Michigan's expectations index rose 30 points; Conference Board's 40 points. Meanwhile, Michigan's index of current conditions rose only about nine points, while Conference Board's current index actually lost nearly 12 points during that time. The ABC/Money index of current sentiment gained eight points – while ABC/Money's separate measure of expectations gained 16 points.

¹⁶ As noted above, because the indices are computed differently, the magnitude of the point changes across each index isn't directly comparable.

Michigan and Conference Board data follow a similar pattern in earlier recessions. In the 1981-82 recession and the 1979-80 recession, Michigan's index rose more coming out than it lost before each one. But the gains it made at the end of each recession were not nearly as large as in 1990-91 (then, the index rose 22 points; in 1982 it rose almost seven points; and in 1980, about 10 points). As in 1991, the increase coming out of the 1981-82 recession was fueled by a 10-point rise in Michigan's expectations component, while the current conditions component rose only one point. In 1980, however, the two indices performed equally, with the expectations index rising nine points and the current index gaining 10 points.

Whatever gains were made in the Conference Board data coming out of these earlier recessions were again due to rises in its expectations component. In fact, the current component tended to lose points coming out of each recession. Coming out of the 1979-80 recession, the Conference Board index rose about five points, with the current component losing 26 points, and the expectations component gaining about 25 points. Changes were slighter coming out of the 1981-82 recession: the current component in the Conference Board's index fell five points and the expectations component rose just over four points, producing only a half-point gain in the overall index.

Political Sentiment

The previous sections demonstrate the usefulness of the consumer confidence indices as gauges of the economy. This section expands the scope of the analysis out of the economic realm by empirically testing the importance of confidence in political sentiment, specifically presidential approval, the widely used right direction-wrong track

28

question and Gallup's measure of satisfaction with the way things are going in the United States.

Recent elections highlight the important role consumer confidence plays in informing political sentiment. The defeat of George H.W. Bush in 1992 appeared directly related to the poor economic conditions of the time. The outcome of the 1994 election also was related to continued economic discontent (confidence had not yet well recovered, despite the fact that recovery technically was underway). And Bill Clinton's re-election was widely regarded as a function of the strong economic conditions that prevailed in 1996.

Indeed, as noted above, it's axiomatic that absent war or national crisis, nothing influences presidential approval like consumer confidence, particularly when it manifests broad economic discontent. Correlations between the confidence indices and presidential approval bear this out.

Over the time period studied, there's a small but significant positive relationship between confidence and presidential approval (Table 8).¹⁷ But this correlation is suppressed by the Persian Gulf War in 1991 and the September 11, 2001 attacks and subsequent war on terrorism. Both of these boosted presidential approval dramatically at the same time that consumer confidence was falling.¹⁸

¹⁷ Presidential approval was computed by averaging the results of Gallup polls conducted during each month. Data were available for 199 of the 205 months studied. Question wording: "Do you approve or disapprove of the way [president's name] is handling his job as president?"

¹⁸ For a complete discussion of the impact of rally events on presidential approval, see Hugick and Engle (2003) and Hugick and Gallup (1991).

A regression analysis was used to control for the impact of wartime events using a dummy variable.¹⁹ The analysis finds that controlling for war doubles the strength of the relationship between confidence and presidential approval from an average beta across the three surveys of .21 to .42 (Table 8). But the impact of wartime events has an even larger impact on approval, with an average beta of .75. These two variables together explain over half of the variance in presidential approval for each of the three confidence indices.

	Pres. Approval (n=199)			action 113)	Right Direction (n=134)		
	Confid.	Confid.	Confid.	Confid.	Confid.	Confid.	
	-		only		only	and war	
ABC/Money	.27**	.43**	.75**	.85**	.66**	.75**	
Wartime dummy		.73**		.45**		.46**	
Adj. R Square	.07	.57	.56	.75	.43	.63	
Conference Board	1.23*	.44**	.68**	.81**	.59**	.72**	
Wartime dummy		.76**		.48**		.50**	
Adj. R Square	.05	.58	.45	.66	.34	.57	
Michigan	.13	.38**	.61**	.77**	.50**	.70**	
Wartime dummy		.76**		.50**		.55**	
Adj. R Square	.01	.52	.36	.59	.25	.51	
Average betas:							
Confidence	.21**	.42**	.68**	.81**	.58**	.72**	
Wartime dummy		.75**		.48**		.50**	
Note: Table entr	ries are	beta coef	ficients				

Table 8 Regression Results Predicting:

**p<.001, *p<.01

The data also suggest that falling and low confidence hurt a president's approval rating more than rising and high confidence help. Presidential approval bottomed out below confidence's low (in standardized data) after the 1990-91 recession. However,

¹⁹ The dummy variable was coded 1 starting at the point when presidential approval surged because of wartime events, through the time that approval reverted back to it pre-war levels.

during the recovery in the 1990s, approval increased, but never reached confidence's heights.

Next, we looked at the relationship between consumer confidence and two general measures of the country's mood: the right direction-wrong track question and a measure

of satisfaction with the way things are going in the United States.²⁰ Both of these are typically used as basic measures of the political climate in this country, and they track closely with presidential approval. The correlation between approval and satisfaction is .73 (p<.001); between approval and right direction, .74 (p<.001).

Consumer confidence is more strongly correlated with both satisfaction and right direction than it is with presidential approval. The average correlation between confidence and satisfaction is .68, and between confidence and right direction, .58 (Table 8). That's about three times the strength of the relationship between confidence and approval noted above (before controlling for war).

Controlling for war somewhat increases the strength of the relationship between confidence and these two variables, but not as much as with approval. Both of these measures clearly have a large economic component. In all of the equations, the impact of confidence is quite a bit larger than for war. The opposite was the case for presidential approval.

²⁰ The right direction-wrong track data were compiled using the Roper Center archive and include findings from a variety of national polls, from ABC News and others. Data were found for 134 of the 205 months studied. The ABC News question asks: "Do you think things in this country (are generally going in the right direction) or do you feel things (have gotten pretty seriously off on the wrong track)?" Others included use very similar wording. The Gallup question on satisfaction asks: "In general, are you satisfied or dissatisfied with the way things are going in the United States at this time?" Data from 113 months were found, including 111 from Gallup, one from CBS News/<u>New York Times</u> and one from Princeton Survey Research Associates.

Discussion

This article examined in detail the three most prominent, ongoing surveys of consumer confidence, finding differences in sampling procedures, mode of interviewing, interview periods, release schedules, question wording and index construction. Despite these, the three indices closely track each other over the 17-year time period reviewed here, providing solid evidence of the reliability of these measures.

A main reason the three confidence measures correlate so strongly over time, even though they use quite different methods, is that they each use a consistent methodology which produces reliable trend measurements. Combining multiple questions into an index also undoubtedly also helps. Although the surveys ask quite different questions, they all tap various aspects of economic conditions. Combining them into an index increases the reliability of the measures.

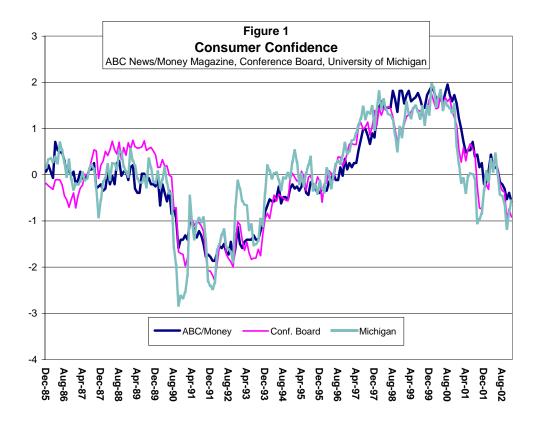
Even though the indices are highly correlated over time, the results can diverge in the short term. One reason is the different fieldwork and release schedules; releases of the different indices within the same week or even on the same day can be based on very different field periods. Different operationalizations of confidence can also lead to shortterm divergences: The Conference Board and Michigan indices include expectations and current sentiment, while the ABC/Money index only includes current views. Divergences in these two components can lead to different findings in the short term.

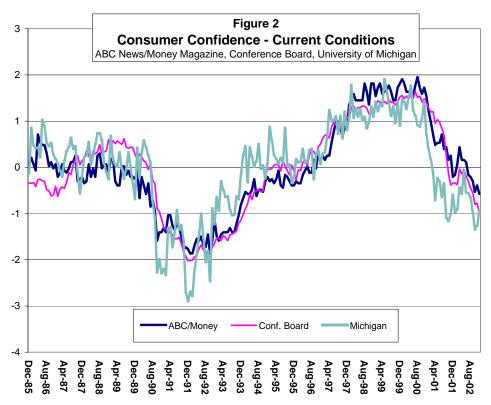
Our analysis also finds strong support for the validity of the confidence indices. Each is significantly correlated with a diverse set of key economic measures over this time period. As noted, our research here examined coincident correlations. An area for

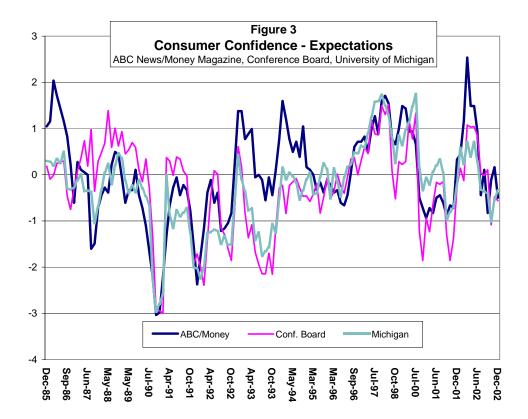
32

further study, given the conflicting results of previous research on the subject, is the extent to which each of the three confidence indices leads or lags other economic data – an important issue for economists and others trying to predict the direction of the economy. For our purposes as public opinion researchers this is less of an issue, given that our focus is more on measuring public perceptions at a given point in time rather than in predicting future movements of the economy. But such an analysis would be of undoubted interest and value.

We also find strong empirical evidence for the anecdotal observation that consumer confidence informs the political situation. Confidence wields a major influence on political sentiment from presidential approval to more general measures of national well-being. Finally, this analysis also empirically demonstrates the large impact of other events, such as war or the September 11, 2001 terrorist attacks, on the political landscape, and shows that such events can trump the usual influence of consumer confidence on political sentiment.







Appendix A Question Wording of Confidence Measures

ABC News/Money Magazine - Consumer Comfort Index

The index is made up of three questions on present conditions. A question on expectations is asked separately.

Index questions:

1. Would you describe the state of the nation's economy these days as excellent, good, not so good, or poor? (Current)

2. Would you describe the state of your own personal finances these days as excellent, good, not so good, or poor? (Current)

3. Considering the cost of things today and your own personal finances, would you say now is an excellent time, a good time, a not so good time or a poor time to buy the things you want and need? (Current)

Expectations: Do you think the nation's economy is getting better, getting worse or staying the same? (Future)

University of Michigan - Index of Consumer Sentiment

The index is made up of five questions: two on present conditions and three on expectations. The two component indexes are reported in addition to the overall index.

1. We are interested in how people are getting along financially these days. Would you say that you (and your family living there) are better off or worse off financially than you were a year ago? (Current)

Now looking ahead - do you think that a year from now you (and your family living there) will be better off financially, or worse off, or just about the same as now? (Future)
Now turning to business conditions in the country as a whole - do you think that during the next twelve months, we'll have good times financially or bad times, or what? (Future)
Looking ahead, which would you say is more likely - that in the country as a whole we'll have continuous good times during the next five years or so, or that we will have periods of widespread unemployment or depression, or what? (Future)

5. About the big things people buy for their homes - such as furniture, a refrigerator, stove, television, and things like that. Generally speaking, do you think now is a good or bad time for people to buy major household items? (Current)

The Conference Board - Consumer Confidence Index

The index is made up of five questions: two on present conditions and three on expectations. The two component indexes are reported in addition to the overall index.

1. How would you rate the present general business conditions in your area? Good, normal, or bad? (Current)

2. Six months from now, do you think they will be better, the same, or worse? (Future)

3. What would you say about available jobs in your area right now? Plenty, not so many, or hard to get? (Current)

4. Six months from now, do you think there will be more, the same, or fewer jobs available in your area? (Future)

5. How would you guess your total family income to be six months from now? Higher, the same, or lower? (Future)

Appendix B Computation of Confidence Indices

ABC/Money – Consumer Comfort Index

The Consumer Comfort Index (CCI) is computed by taking the sum of the positive percentages ("excellent" and "good") from each question and subtracting the sum of the negative percentages ("not so good" and "poor") and then averaging them (Langer, 2003).

For each question, $X_i = (\text{excellent } \% + \text{good } \%) - (\text{not so good } \% + \text{poor } \%)$

 $CCI = (X_1 + X_2 + X_3)/3$

Example:

X₁. National economy: excellent (5%), good (60%), not so good (25%), poor (10%)

X₂. Personal finances: excellent (5%), good (60%), not so good (25%), poor (10%)

X₃. Personal buying climate: excellent (5%), good (60%), not so good (25%), poor (10%)

 $X_i = (65-35) = 30$ CCI = [(30)+(30)+(30)]/3 = 30.

Conference Board - Consumer Confidence Index

The Consumer Confidence Index (CCI) is computed by taking the positive percentage for each question divided by the sum of the positive and negative percentages. This number is then divided by the base year value from 1985 and multiplied by 100.²¹ The resulting values from each question are averaged to form the overall index (Franco, 2004). The CCI is also seasonally adjusted (computation not shown).

For each question, $X_i = [((positive \%)/(positive \% + negative \%))/Base Year Value]*100$

 $CCI = ((X_1 + X_2 + X_3 + X_4 + X_5)/5)$

Example:

X₁. Current business conditions: good (65%), normal (0%), bad (35%)

 X_2 . Future business conditions: better (65%), the same (0%), worse (35%)?

- X_3 . Current jobs: plenty (65%), not so many (0%), hard to get (35%)
- X₄. Future jobs: will be more (65%), the same (0%), fewer (35%)

²¹A different base year value is used for each question. The example below uses one value for illustrative purposes.

X₅. Future family income: higher (65%), the same (0%), lower (35%)

Base Year Value = 62.5 $X_i = [(65/(65+35))/62.5] * 100 = 104 \\ CCI = ((104+104+104+104+104)/5) = 104$

Michigan - Index of Consumer Sentiment

The Index of Consumer Sentiment (ICS) is computed by taking the difference between the positive and negative percentages for each question and then adding 100 to each. These are summed and then divided by a factor representing the base year, 1966 (i.e., 6.7558). Finally a small correction is made to account for a design change in the 1950s (i.e., 2) (Surveys of Consumers, undated).

For each question, $X_i = (positive \% - negative \%) + 100$

 $ICS = [(X_1 + X_2 + X_3 + X_4 + X_5)/6.7558] + 2$

Example:

X₁. Current family finances: better off (65%), worse off (35%)

 X_2 . Future family finances: better off (65%), worse off (35%), about the same (0%)

 X_3 . Future business conditions: good times (65%), bad times (35%), or what (0%)

 X_4 . Future national economy: continuous good times (65%), periods of widespread unemployment or depression (35%), or what (0%)?

X₅. Current buying climate: good time (65%), bad time (35%)

$$\begin{split} X_i &= (65 - 35) + 100 = 130 \\ ICS &= [(130 + 130 + 130 + 130 + 130)/6.7558] + 2 = 98 \end{split}$$

Appendix C Description of the Objective Economic Measures²²

Consumer Price Index - CPI

Measures the average change in prices over time of goods and services purchased by households (for all urban consumers). Source: Bureau of Labor Statistics

Dow Jones Industrial Average

Monthly average of the weekly closing price of the Dow Jones Industrial Average (average of each Friday's closing for the month). Source: Dow Jones

Federal Funds Rate

The cost of borrowing immediately available funds, primarily for one day. The effective rate is a weighted average of the reported rates at which different amounts of the day's trading through New York brokers occurs. Monthly figures are averages of each calendar day in the month.

Source: Federal Reserve Board of Governors

Gross Domestic Product - GDP

Real gross domestic product, seasonally adjusted (in chained 1996 dollars). Covers the goods and services produced by labor and property located in the United States. Source: Bureau of Economic Analysis

Income

Real per capita disposable personal income (in chained 1996 dollars). Source: Bureau of Economic Analysis

Personal Consumption Expenditures

Measures the goods and services purchased by individuals (in chained 1996 dollars). Source: Bureau of Economic Analysis and Economagic.

Retail Sales

Monthly estimates of broad-based retail trade activity. Calculated using a stratified random sampling method to select retail firms whose sales are then weighted and benchmarked to represent the complete universe of over three million retail firms. (Seasonally adjusted.)

Source: U.S. Census Bureau

²² Data on these measures were collected for the 17-year time period studied here with two exceptions: personal expenditures starts in January 1987 and retail sales in January 1992. (In 1992, the Census Bureau changed its methodology for estimating retail sales; the pre-1992 data are not comparable.) All data are monthly except GDP which is quarterly.

Unemployment Rate

Percent of the civilian labor force that is unemployed, available for work and has made specific efforts to find employment. (Employment rate is one minus the unemployment rate.)

Source: Bureau of Labor Statistics

Appendix D <u>Confidence Data Leading Into and Out of Recession</u>

	ABC	/Money	Conf	erence B	oard	М	ichiqan	
		Expect.		Current		Overall	Current	Expect.
Dec-00	+25	NA	128.6	176.1	96.9	98.4	110.5	90.7
Jan-01	+18	-28	115.7	170.4	79.3	94.7	107.7	86.4
Feb-01	+13	-32	109.3	167.1	70.7	90.6	105.8	80.8
Recession starts Mar-01	. + 7	-36	116.9	167.5	83.1	91.5	103.4	83.9
Apr-90	-17	NA	107.3	119.4	99.2	93.9	109.4	83.9
May-90	-21	-39	107.3	117.8	100.3	90.6	109.4	79.3
June-90	-16	NA	107.3	111.1	96.6	88.3	106.5	76.6
Recession starts Jul-90		-49	101.7	116.6	91.8	88.2	105.1	77.3
Dec-90	-39	NA	61.2	63.3	59.8	65.5	84.0	53.7
Jan-91	-37	-59	55.1	54.7	55.3	66.8	84.9	55.2
Feb-91	-39	NA	59.4	53.1	63.6	70.4	83.7	62.0
Recession ends Mar-91	-31	-43	81.1	51.7	100.7	87.7	92.7	84.5
Nerro 01	NT 7	777	01 6		0.2 1	70 4	70 1	60.0
Apr-81	NA NA	NA -35	81.6 86.9	64.4 72.8	93.1 96.3	72.4 76.3	78.1 80.4	68.8 73.6
May-81				66.6	98.3 94.0	78.3	80.4 76.1	73.0
June-81 Recession starts Jul-81	NA . NA	NA NA	83.0 83.5	67.7	94.0 94.1	73.⊥ 74.1	78.⊥ 84.9	67.1
	NA	-33	63.5 56.9	21.9	80.2	65.4	72.5	60.9
Aug-82 Sep-82	NA NA	-33 -24	56.9	16.2	80.2 86.1	69.3	72.5	60.9 66.9
Oct-82	NA	-24 -27	56.1	17.8	78.6	73.4	72.9	70.4
Recession ends Nov-82	NA	NA	57.4	17.8 16.6	84.7	73.4 72.1	73.8	70.4 71.0
Oct-79	NA	NA	92.3	119.5	74.1	62.1	81.6	49.5
Nov-79			90.2	115.9	73.0	63.3	80.9	52.0
Dec-79			90.7	114.4	74.8	61.0	75.8	51.5
Recession starts Jan-80)		85.9	107.6	71.4	67.0	87.1	54.1
Apr-80			60.5	76.3	50.0	52.7	65.8	44.4
May-80			50.1	50.2	50.0	51.7	61.7	45.3
June-80			56.1	46.9	62.3	58.7	67.4	53.0
Recession ends Jul-80	w	u	65.4	50.4	75.4	62.3	76.1	53.4
Aug-73	NA	NA	93.8	120.0	76.4	NA	NA	NA
Oct-73			107.5	125.3	95.6			
Recession starts Nov-73	3		NA	NA	NA			
Dec-74			43.2	32.3	50.5			
Feb-74			54.5	31.9	69.5			
Recession ends Mar-75	w	N	NA	NA	NA	w	w	w
Aug-69	NA	NA	131.7	162.8	111.0	NA	NA	NA
Oct-69			126.8	162.2	103.2			
Recession starts Dec-69)		126.0	160.8	102.9			
Aug-70			91.0	75.9	101.0			
Oct-70			83.2	61.8	97.5			
Recession ends Nov-70	w	w	NA	NA	NA	w	w	w

References

Associated Press (2002). "Shares Fall on Report of Drop in Consumer Confidence." <u>The New York Times</u>, August 22, Section C, page 10.

Bloomberg News (2003). "Consumer Confidence Shows a Substantial Gain." <u>The New</u> <u>York Times</u>, April 30, page C8.

Bureau of Economic Analysis (undated). "National Income and Product Accounts Table." Available at http://www.bea.doc.gov/bea/dn/nipaweb/TableViewFixed.asp

Bram, J. and Ludvigson S. (1998). "Does Consumer Confidence Forecast Household Expenditure? A Sentiment Index Horserace." <u>FRBNY Economic Policy Review</u>, June, pp. 59-78.

Carroll, C.D., Fuhrer, J.C. and Wilcox, D.W. (1994). "Does Consumer Sentiment Forecast Household Spending? If So, Why?" <u>The American Economic Review</u>, December, 1397-1408.

Chu, V. (2003). "U.S. Blue-Chip Stocks Slip, Techs Edge Up." Reuters, April 29.

Conference Board (undated). "Methodology." Consumer Research Center, http://www.crc-conquest.org/consumer_confidence/methodology.htm.

Conference Board (2003). "The Conference Board's Consumer Confidence Index Rebounds in April." April 29.

Curtin, R.T. (undated). "Surveys of Consumers." University of Michigan, Survey Research Center. Available at <u>http://www.sca.isr.umich.edu/</u>

Curtin, R.T. (1982). "Indicators of Consumer Behavior: The University of Michigan Surveys of Consumers." <u>Public Opinion Quarterly</u>, 46, 340-352.

Curtin, R.T. (2001). E-mail communication. October 5.

Curtin, R.T. (2002a). Letter to the Editor, <u>New York Times</u>, July 27, page A10.

Curtin, R.T. (2002b). "Surveys of Consumers: The Accuracy of the Preliminary Estimates." University of Michigan. Available at http://www.sca.isr.umich.edu/

Curtin, R.T. (2002c). "Surveys of Consumers: Theory, Methods, and Interpretation." Paper presented at the NABE 44th Annual Meeting, Washington, DC., September 30.

Curtin, R.T. (2003). E-mail communication. University of Michigan, May 4.

Curtin, R.T. (2004). E-mail communication. University of Michigan, June 15.

Curtin, R.T., Presser, S. and Singer, E. (2000). "The Effects of Response Rate Changes on the Index of Consumer Sentiment." <u>Public Opinion Quarterly</u>, 64, 413-428.

Curtin, R.T., Presser, S. and Singer, E. (2003). "Recent Response Rate Changes on the Michigan Survey of Consumer Attitudes." Paper presented at the annual conference of the American Association for Public Opinion Research, Nashville, Tennessee, May 15-18, 2003.

D'Innocenzio, A. (2003). "Consumer Confidence Rises Sharply After Four Consecutive Months of Decline; Beats Forecast." The Associated Press, April 29.

Dominitz, J. and Manski, C.F. (2004). "How Should We Measure Consumer Confidence." Journal of Economic Perspectives, 18.

Federal Reserve Board (1955). "Consumer Survey Statistics." A Report of the Consultant Committee on Consumer Survey Statistics, Board of Governors of the Federal Reserve System, July.

Flynn, B. (2001). "Losing Confidence: Consumers Go Slow Amid Economic Uncertainty." <u>The Orlando Sentinel</u>, September 26.

Franco, L. (2003). E-mail communication. Conference Board, April 30.

Franco, L. (2004). E-mail communication. Conference Board, June 4.

Fuerbringer, J. (2002). "Falling Consumer Confidence Helps Send the Dow Lower." <u>The</u> <u>New York Times</u>, June 15, Section C, page 4.

Garner, C.A. (1991). "Forecasting Consumer Spending: Should Economists Pay Attention to Consumer Confidence Surveys?" <u>Economic Review</u>, May/June, pp. 57-71.

Garner, C.A. (2002). "Consumer Confidence After September 11." <u>Economic Review</u>, Second Quarter, pp. 1-21.

Goldberg, H. (1991). "Consumer Survey Garners Unusual Confidence." The Associated Press, December 1.

Hagenbaugh, B. (2003). "Consumer Mood Up, but It May Not Last." <u>USA Today</u>, April 30, page B1.

Hall, R. Feldstein, M., Frankel, J., Gordon, R., Romer, C., Romer, D. Zarnowitz, V. (2003). "The NBER's Business-Cycle Dating Procedure." Business Cycle Dating Committee, National Bureau of Economic Research, July 17.

Howery, P.E. (2001). "The Predictive Power of the Index of Consumer Sentiment." <u>Brookings Papers on Economic Activity</u>, 1, 175-216.

Hugick, L. and Engle, M. (2003). "Rally Events and Presidential Approval – An Update." Paper presented at the annual conference of the American Association for Public Opinion Research, Nashville, TN, May 15-18.

Hugick, L. and Gallup, A.M. (1991). "Rally Events' and Presidential Approval." <u>The Gallup Poll Monthly</u>, June, pp.15-31.

Katona, G. (1957). "Federal Reserve Board Committee Reports on Consumer Expectations and Savings Statistics." <u>The Review of Economics and Statistics</u>, 39, 40-45.

Keeter, S, Miller C., Kohut A., Groves R.M. and Presser S. (2000). "Consequences of Reducing Nonresponse in a National Telephone Survey." <u>Public Opinion Quarterly</u> 64:125-148.

Kumar, V., Leone, R. P., Gaskins, J. N. (1995). "Aggregate and Disaggregate Sector Forecasting Using Consumer Confidence Measures." <u>International Journal of Forecasting</u>, 11, 361-377.

Langer, G. (1991). "The Public Can Predict What Economists Can't." <u>The Wall Street</u> Journal, May 1, page A14.

Langer, G. (2003). "Confidence Its Best in Seven Months." ABC News Polling Unit, April 22.

Linden, F. (1982). "The Consumer as Forecaster." <u>Public Opinion Quarterly</u>, 46, 353-360.

Matsusaka, J.G. and Sbordone, A.M. (1995). "Consumer Confidence and Economic Fluctuations." <u>Economic Inquiry</u>, 33, 296-318.

Madsen, J.B. and McAleer, M. (2000). "Direct Tests of the Permanent Income Hypothesis under Uncertainty, Inflationary Expectations and Liquidity Constraints." Journal of Macroeconomics, Spring, 229-252.

McTeague, P. (2003) "RBS Treasury Morning Call," Greenwich Capital e-mail distribution list, April 25.

Mitofsky, W. (2002). Letter to the Editor, <u>New York Times</u>, July 20, page A12.

National Bureau of Economic Research (undated). "Business Cycle Expansions and Contractions." Available at http://www.nber.org/cycles.html/

Nunnally, J. (1978), <u>Psychometric Theory.</u> New York: McGraw-Hill Publishing Company.

Saad, L. (2002). "Chicken Little Economics: A Tale of Consumer Confidence After Sept. 11." Paper presented at the annual conference of the American Association for Public Opinion Research, St. Pete Beach, FL, May 16-19.

Soulas, F. and Langer, G. (1994). "Changes in Clinton's Approval Rating." Paper presented at the annual conference of the American Association for Public Opinion Research, Danvers, MA, May 11-15.

Surveys of Consumers (undated). "Index Calculations." University of Michigan. Available at http://www.sca.isr.umich.edu/

Sussman, D. (2003). "Post-War Boost in Confidence Ends With a Sharp Snap." ABC News Polling Unit, April 29.

Tobin, J. (1959). "On the Predictive Value of Consumer Intentions and Attitudes." <u>The</u> <u>Review of Economics and Statistics</u>, 41, 1-11.

Utchitelle, L. (2002). "Consumer Confidence Index Goes from an Aha to a Hmm." <u>The New York Times</u>, June 8, Section A, page 1.