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### Bloomberg ® Consumer Comfort Index <sup>TM</sup> Weekly Data Report

### Embargoed for Release after 9:45 a.m. Thursday, July 31, 2014

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### Data summary for 7/31/2014

|                     | CCI  |  |
|---------------------|------|--|
| This week           | 36.3 |  |
| Last week           | 37.6 |  |
| 2014 high           | 37.9 | April 27                                       |
| 2014 low            | 33.3 | May 25   |
| 2014 average        | 35.6 |  |
| 2009 average        | 26.0 | Worst full year                                |
| 2000 average        | 64.4 | Best full year                                 |
| June 21, 2009       | 23   | Record low (also three other dates in 2008-09) |
| Jan. 16, 2000       | 69   | Record high                                    |
| Average since 12/85 | 41.7 |  |

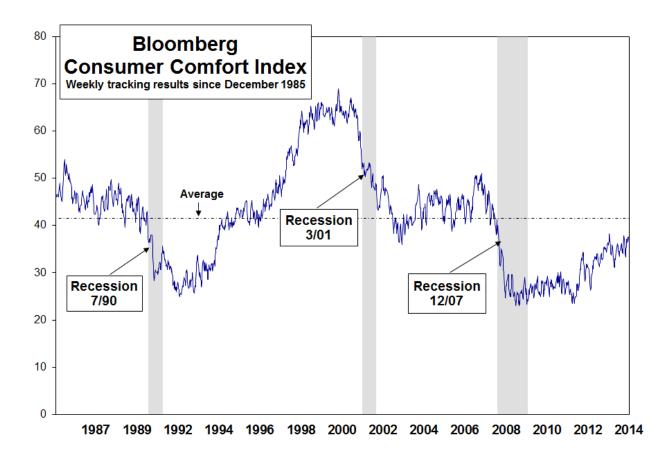
#### Individual measures:

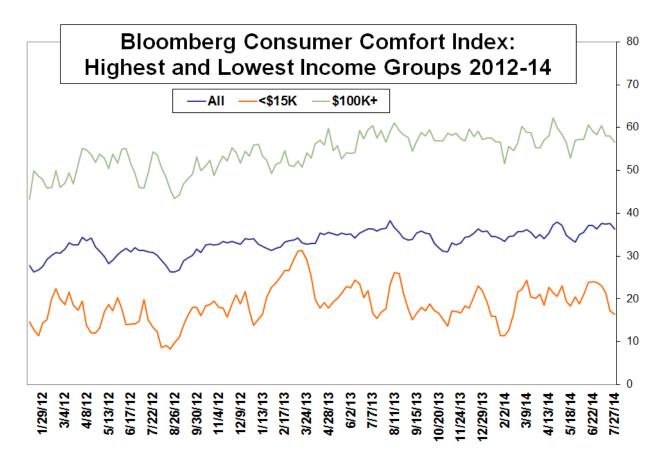
|                                     |             |          |          |        | Average                  | Average  | 9    |
|-------------------------------------|-------------|----------|----------|--------|--------------------------|----------|------|
| Positive ratings                    | This week L |          | Last wee | k 2014 | <b>′</b> 85- <b>′</b> 14 | 1        |      |
| National econom                     | У           | 26%      |          | 27     | 24                       | 34       |      |
| Personal financ                     | finances    |          | 51       |        | 51                       | 55       |      |
| Buying climate                      |             | 32       |          | 33     | 32                       | 36       |      |
|                                     |             | Excel    |          | Not so |                          |          |      |
|                                     |             |          |          |        | _                        |          |      |
| Full ratings of:                    |             | -lent    | Good     | Good   | Poor                     |          |      |
| National economy                    |             | 1% 25    |          | 44     | 30                       |          |      |
| Personal finances<br>Buying climate |             | 5        | 45       | 33     | 17                       |          |      |
|                                     |             | 2        | 30       | 47     | 21                       |          |      |
|                                     | Pos         | itive Hi | ah       |        | Positive                 | Low      |      |
| _                                   |             |          | 2        |        |                          |          |      |
| Economy                             | 808         | Jan. 16, | 2000     |        | 4% Feb. 8,               | 2009     |      |
| Finances                            | 70%         | latest J | an. 23   | , 2000 | 39% June 21              | and 28,  | 2009 |
| Buying climate                      | 57%         | Jan. 16, | 2000     |        | 18% latest (             | Oct. 19, | 2008 |

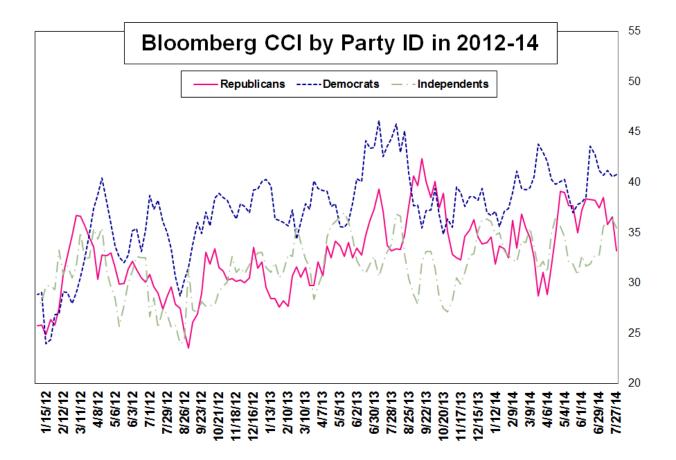
Methodology: The Bloomberg Consumer Comfort Index is produced by <u>Langer Research</u> <u>Associates</u>. The index is reported in a four-week rolling average; this week's results are based on a random national sample of 1,000 adults, reached by landline and cellular telephone, in the four weeks ending July 27, 2014. Results of the individual CCI gauges have a 3.5-point error margin. Field work and tabulation by SSRS/Social Science Research Solutions of Media, Pa.

As of May 1, 2014, the index is derived by averaging the positive responses to each index question. Results can range from 0 (all negative responses for all three measures) to 100 (all positive responses for all three measures). See details <u>here</u>. The survey began in December 1985.

| 07/27/14  |                                     |                      | 4 Wks<br>Ago         |                      |              |                      |                      | 12 Mo<br>Avg         |  |  |
|---|-------------------------------------|----------------------|----------------------|----------------------|--------------|----------------------|----------------------|----------------------|--|--|
| Group   |                                     |                      |                      |                      |              |                      |                      |                      |  |  |
|   |                                     |                      |                      |                      |              |                      |                      |                      |  |  |
| GENERAL POPULATION:<br>Overall Index<br>State of Economy<br>Personal Finances<br>Buying Climate | 26.4<br>50.7                        | 52.9                 | 27.3<br>50.9         | 24.5<br>54.2         | 25.1<br>52.2 | 27.7<br>54.2         | 47.5                 | 22.6<br>51.1         |  |  |
|   | OVERALL INDEX BY DEMOGRAPHIC GROUPS |                      |                      |                      |              |                      |                      |                      |  |  |
| Sex:  |                                     |                      |                      |                      |              |                      |                      |                      |  |  |
| Men<br>Women<br>Age:  | 40.3<br>32.6                        |                      |                      |                      | 42.1<br>31.3 |                      | 32.7<br>28.6         |                      |  |  |
| 18 - 34<br>35 - 44<br>45 - 54   | 39.1<br>37.9<br>33.7                | 38.6                 | 40.6<br>34.3<br>31.7 | 38.4                 | 35.0         | 39.5                 | 29.6<br>28.7<br>25.5 | 37.2<br>34.0<br>32.5 |  |  |
| 55 - 64<br>65+  | 33.1<br>36.3                        | 34.8                 |                      | 35.6                 | 31.9         | 40.3                 | 29.4<br>33.3         | 33.9<br>36.6         |  |  |
| Income:<br>Under \$15K<br>\$15K To \$24.9K  |                                     |                      | 23.9<br>23.8         | 20.7<br>24.7         |              |                      |                      |                      |  |  |
| \$25К То \$39.9К<br>\$40К То \$49.9К  | 32.7<br>42.6                        | 30.1<br>38.9         | 30.6<br>31.8         | 33.2<br>39.1         | 33.8<br>37.7 | 33.8<br>42.6         | 22.6<br>22.7         | 28.6<br>33.3         |  |  |
| Under \$50K<br>Over \$50K<br>\$50K To \$74.9K   | 48.8                                | 51.2                 | 27.4<br>48.5<br>36.0 | 28.2<br>51.7<br>46.9 | 47.5         | 52.0                 | 20.8<br>44.8<br>33.5 |                      |  |  |
| \$50K To \$74.9K<br>\$75K To \$99.9K<br>Over \$100K   | 49.5<br>56.6                        | 52.6<br>58.1         | 51.0<br>58.4         | 47.1<br>59.9         |              | 59.3<br>62.3         | 37.6<br>51.5         | 45.8<br>57.7         |  |  |
| Region:<br>Northeast  | 33.6                                | 34.5                 | 38.5                 | 39.6                 | 32.9         | 41.4                 | 28.1                 | 34.5                 |  |  |
| Midwest   |                                     | 38.0                 | 38.6                 | 35.3                 | 39.4         |                      | 31.3                 | 35.7                 |  |  |
| South   |                                     | 36.6                 | 35.0                 |                      |              |                      |                      |                      |  |  |
| West<br>Race:   | 41.7                                | 41.3                 | 34.8                 | 36.6                 | 36.8         | 43.6                 | 29.9                 | 36.0                 |  |  |
| White   |                                     | 38.1                 |                      |                      |              |                      | 32.1                 |                      |  |  |
| Black   | 29.6                                | 29.1                 | 35.9                 | 35.7                 | 34.7         | 38.8                 | 25.7                 | 31.2                 |  |  |
| Politics:<br>Republican   | 33.2                                | 36.6                 | 37.5                 | 39.1                 | 33.2         | 42.3                 | 28.7                 | 35.6                 |  |  |
| Democrat<br>Independent   | 40.8                                |                      | 41.2                 |                      | 44.4         | 45.8                 | 34.9                 | 39.4<br>32.9         |  |  |
| Education:  | 10.0                                | 10.4                 | 10 1                 |                      | 00 C         |                      | 1 <b>7 –</b>         | 22.0                 |  |  |
| < High School<br>High Sch. Grad.<br>College +   | 19.2<br>32.9<br>41.9                | 19.4<br>35.5<br>42.7 | 19.1<br>33.6<br>41.5 | 36.4<br>27.4<br>44.1 | 31.0         | 36.4<br>35.5<br>44.1 | 25.5                 | 22.9<br>29.8<br>40.7 |  |  |
| Home:   |                                     |                      |                      |                      |              |                      |                      |                      |  |  |
| Own   | 40.9                                | 41.2                 |                      | 39.9                 |              | 41.2                 |                      | 38.6                 |  |  |
| Rent<br>Marital Status:   | 28.0                                | 31.4                 | 33.7                 | 34.5                 |              | 35.9                 |                      | 29.3                 |  |  |
| Single<br>Married   | 35.5<br>39.9                        | 35.0<br>41.8         | 39.2<br>38.1         | 37.3<br>40.9         |              | 40.9<br>41.8         |                      | 34.6<br>38.5         |  |  |
| Sep/Wid/Div<br>Employ. Status:  | 27.8                                | 29.2                 | 26.8                 | 29.0                 | 25.6         | 32.4                 |                      | 27.0                 |  |  |
| Full-Time   | 43.1                                | 44.0                 | 42.1                 | 42.3                 |              | 45.5                 |                      | 40.4                 |  |  |
| Part-Time<br>Not Employed   | 34.5<br>28.8                        | 37.2<br>29.3         | 38.7<br>28.9         | 34.8<br>34.1         |              | 41.1<br>34.1         |                      | 32.2<br>30.6         |  |  |







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