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### Bloomberg ® Consumer Comfort Index <sup>TM</sup> Weekly Data Report

### Embargoed for Release after 9:45 a.m. Thursday, September 18, 2014

## Contact: Langer Research Associates, 212 456-2621 info@langerresearch.com

#### Data summary for 9/18/2014

|                     | CCI  |  |
|---------------------|------|--|
| This week           | 37.2 |  |
| Last week           | 36.5 |  |
| 2014 high           | 37.9 | April 27                                       |
| 2014 low            | 33.3 | May 25   |
| 2014 average        | 35.8 |  |
| 2009 average        | 26.0 | Worst full year                                |
| 2000 average        | 64.4 | Best full year                                 |
| June 21, 2009       | 23   | Record low (also three other dates in 2008-09) |
| Jan. 16, 2000       | 69   | Record high                                    |
| Average since 12/85 | 41.7 |  |

#### Individual measures:

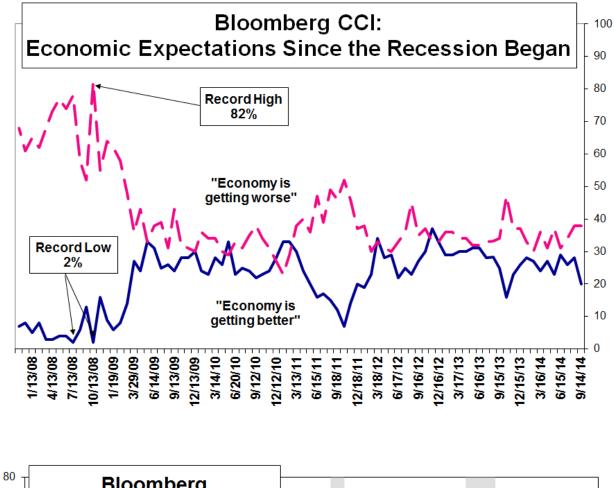
|                            |     |           |        |           | Average     | Average                  |
|----------------------------|-----|-----------|--------|-----------|-------------|--------------------------|
| Positive ratings of:       |     | This week |        | Last weel | c 2014      | <b>′</b> 85- <b>′</b> 14 |
| National econom            | У   | 24%       |        | 25        | 24          | 34                       |
| Personal financ            | es  | 54        |        | 53        | 52          | 55                       |
| Buying climate             |     | 33        |        | 31        | 32          | 36                       |
|                            |     | Excel     |        | Not so    |             |                          |
| Full ratings of:           |     | -lent     | Good   | Good      | Poor        |                          |
| National econom            | У   | 2%        | 22     | 45        | 31          |                          |
| Personal finances          |     | 6 48      |        | 31        | -           |                          |
| Buying climate             |     | 3         | 31     | 45        | 21          |                          |
| Positive High Positive Low |     |           |        |           |             | Low                      |
| Economy                    |     | Jan. 16,  | 2      |           | 4% Feb. 8,  | 2009                     |
| Finances                   | 70% | latest J  | an. 23 | 3, 2000   | 39% June 21 | and 28, 2009             |
| Buying climate             | 57% | Jan. 16,  | 2000   |           | 18% latest  | Oct. 19, 2008            |
| Economy's direction        | n:  |           |        |           |             |                          |

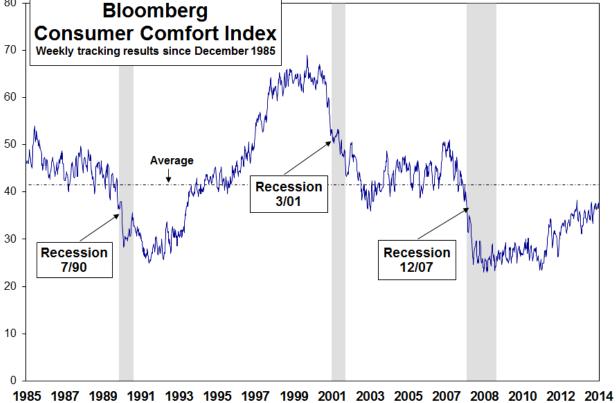
| Better | Worse          | Same                  |
|--------|----------------|-----------------------|
| 20     | 38             | 43                    |
| 28     | 38             | 34                    |
| 26     | 34             | 40                    |
| 29     | 31             | 39                    |
|        | 20<br>28<br>26 | 20 38   28 38   26 34 |

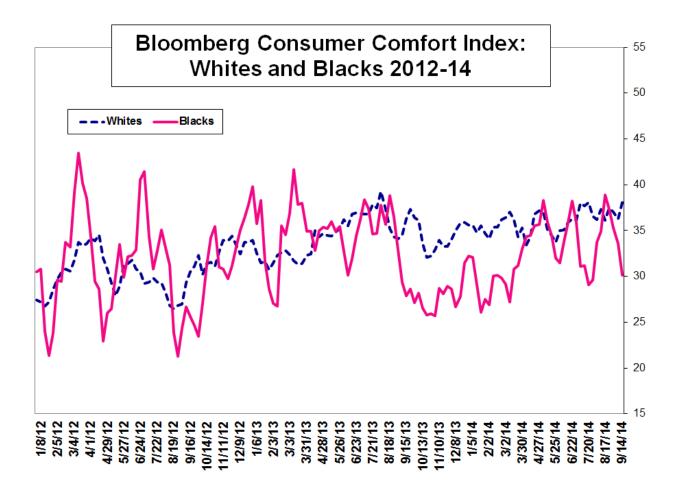
Methodology: The Bloomberg Consumer Comfort Index is produced by <u>Langer Research Associates</u>. The index is reported in a four-week rolling average; this week's results are based on a random national sample of 1,000 adults, reached by landline and cellular telephone, in the four weeks ending Sept. 14, 2014. Results of the individual CCI gauges have a 3.5-point error margin. The expectations question was asked of 500 respondents Sept. 3-14, 2014; that result has a 4.5-point error margin. Field work and tabulation by SSRS of Media, Pa.

As of May 1, 2014, the index is derived by averaging the positive responses to each index question. Results can range from 0 (all negative responses for all three measures) to 100 (all positive responses for all three measures). See details <u>here</u>. The survey began in December 1985.

| 09/14/14                             |                                     | Week         | 4 Wks<br>Ago |              |              |              | 12 Mo<br>Low | 12 Mo<br>Avg |
|--------------------------------------|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| Group                                |                                     |              |              |              |              |              |              |              |
| GENERAL POPULATION:                  |                                     |              |              |              |              |              |              |              |
| Overall Index                        | 37.2                                | 36.5         | 36.6         | 37.1         | 35.3         | 37.9         | 31.1         | 35.3         |
| State of Economy                     |                                     |              |              |              |              |              | 16.0         |              |
| Personal Finances                    | 54.3                                | 53.0         | 51.5         | 52.1         | 50.8         | 54.3         | 47.5         | 51.3         |
| Buying Climate                       | 33.4                                | 31.2         | 31.8         | 32.0         | 31.9         | 35.0         | 28.7         | 31.7         |
|                                      | OVERALL INDEX BY DEMOGRAPHIC GROUPS |              |              |              |              |              |              |              |
| Sex:                                 |                                     | 0.77141      |              |              |              |              |              |              |
| Men                                  |                                     | 39.8         |              |              | 41.2         |              | 32.7         |              |
| Women                                | 34.2                                | 33.4         | 33.8         | 36.9         | 29.8         | 36.9         | 29.0         | 32.5         |
| Age:<br>18 - 34                      | 37.5                                | 34.8         | 37.0         | 10 1         | 36.8         | 42.7         | 29.6         | 36.8         |
| 35 - 44                              | 43.2                                |              | 37.0<br>41.5 | 42.1<br>36.7 |              |              |              | 35.3         |
| 45 - 54                              | 33.1                                |              | 37.2         |              |              |              | 25.5         | 32.6         |
| 55 - 64                              | 32.6                                |              | 30.2         |              |              |              | 29.6         | 33.8         |
| 65+                                  | 39.4                                | 38.3         | 36.1         | 35.3         | 40.1         | 41.3         | 33.5         | 36.9         |
| Income:                              |                                     |              |              |              |              |              |              |              |
| Under \$15K                          |                                     |              | 23.7         |              |              | 25.3         |              |              |
| \$15K To \$24.9K<br>\$25K To \$39.9K |                                     | 24.5<br>33.2 | 20.0<br>33.9 | 18.6<br>29.1 |              |              |              |              |
| \$40K TO \$39.9K<br>\$40K To \$49.9K | 28.3<br>39.9                        |              | 33.9<br>34.9 | 29.1<br>34.9 |              |              |              | 28.9<br>33.4 |
| Under \$50K                          | 28.6                                | 29.1         | 28.1         | 26.4         |              |              |              | 25.6         |
| Over \$50K                           | 47.3                                | 45.9         | 49.6         | 50.9         |              |              | 44.8         | 48.1         |
| \$50K To \$74.9K                     | 44.5                                | 43.8         | 38.9         | 38.8         |              |              | 33.5         | 39.8         |
| \$75K To \$99.9K                     | 43.4                                |              | 51.8         | 52.1         |              |              |              | 46.1         |
| Over \$100K                          | 56.7                                | 54.1         | 58.2         | 60.7         | 56.7         | 62.3         | 51.5         | 57.5         |
| Region:                              |                                     | 22.0         | 24 0         |              |              | 41 4         | 00 1         |              |
| Northeast<br>Midwest                 | 34.7<br>38.2                        | 33.8<br>36.6 | 34.8<br>35.9 | 36.6<br>36.4 |              | 41.4<br>40.5 |              |              |
| South                                | 39.3                                |              | 37.3         | 38.8         |              |              |              |              |
| West                                 | 35.1                                | 35.0         | 37.3         | 35.3         |              | 43.6         |              | 36.0         |
| Race:                                |                                     |              |              |              |              |              |              |              |
| White                                |                                     | 36.3         |              |              |              |              | 32.1         |              |
| Black                                | 30.1                                | 33.6         | 38.9         | 35.9         | 27.9         | 38.9         | 25.7         | 31.2         |
| Politics:                            | 20 7                                | 27 1         | 24 5         | 20 2         | 10 0         | 10 0         | 20 7         | 25 6         |
| Republican<br>Democrat               | 38.7<br>43.5                        | 37.1<br>44.3 | 34.5<br>43.5 |              |              | 42.3<br>44.7 |              | 35.6<br>39.6 |
| Independent                          | 33.0                                | 31.4         | 33.6         | 31.9         |              | 36.5         |              | 33.0         |
| Education:                           |                                     |              |              |              |              |              |              |              |
| < High School                        | 21.6                                | 22.4         | 23.1         | 18.6         |              | 36.4         |              | 22.6         |
| High Sch. Grad.                      | 31.7                                | 31.5         | 32.6         | 32.8         |              | 35.5         |              | 30.0         |
| College +                            | 43.7                                | 42.2         | 41.4         | 43.1         | 43.2         | 44.1         | 36.5         | 40.9         |
| Home:<br>Own                         | 41.3                                | 39.3         | 40.0         | 39.4         | 39.3         | 41.4         | 36.2         | 38.9         |
| Rent                                 | 41.3<br>31.0                        | 39.3         | 40.0<br>31.1 | 33.0         |              | 35.0         |              | 29.3         |
| Marital Status:                      | ~ + • V                             | 52.,         | ~ - • -      |              | _,           |              |              |              |
| Single                               | 35.4                                | 34.8         | 34.6         | 39.4         | 32.8         | 40.4         | 29.8         | 34.6         |
| Married                              | 41.3                                | 40.3         | 41.3         | 39.3         |              | 42.4         |              | 38.7         |
| Sep/Wid/Div                          | 28.2                                | 27.5         | 25.8         | 26.7         | 24.8         | 32.4         | 23.3         | 27.3         |
| Employ. Status:                      | 11 0                                |              |              |              | 11 0         |              |              |              |
| Full-Time<br>Part-Time               | 41.0<br>34.9                        | 40.5<br>38.9 | 42.7<br>38.2 | 45.5<br>31.3 | 41.2<br>31.1 | 45.5<br>41.1 |              | 40.4<br>33.0 |
| Not Employed                         | 34.9<br>34.3                        | 38.9<br>31.5 | 38.2<br>29.0 | 31.3         |              | 41.1<br>34.3 |              | 33.0<br>30.7 |
|                                      | • •                                 |              |              |              |              | 2            |              |              |







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