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# Bloomberg ® Consumer Comfort Index TM Weekly Data Report

### Embargoed for Release after 9:45 a.m. Thursday, October 30, 2014

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#### Data summary for 10/30/2014

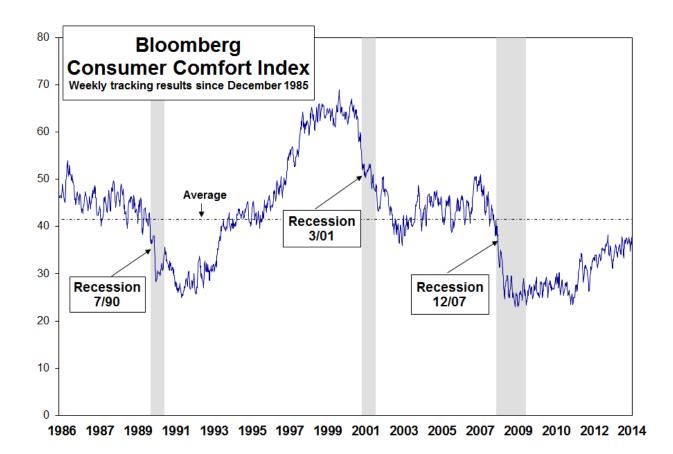
|                     | CCI  |  |
|---------------------|------|--|
| This week           | 37.2 |  |
| Last week           | 37.7 |  |
| 2014 high           | 37.9 | April 27                                       |
| 2014 low            | 33.3 | May 25   |
| 2014 average        | 35.9 |  |
| 2009 average        | 26.0 | Worst full year                                |
| 2000 average        | 64.4 | Best full year                                 |
| June 21, 2009       | 23   | Record low (also three other dates in 2008-09) |
| Jan. 16, 2000       | 69   | Record high                                    |
| Average since 12/85 | 41.6 |  |

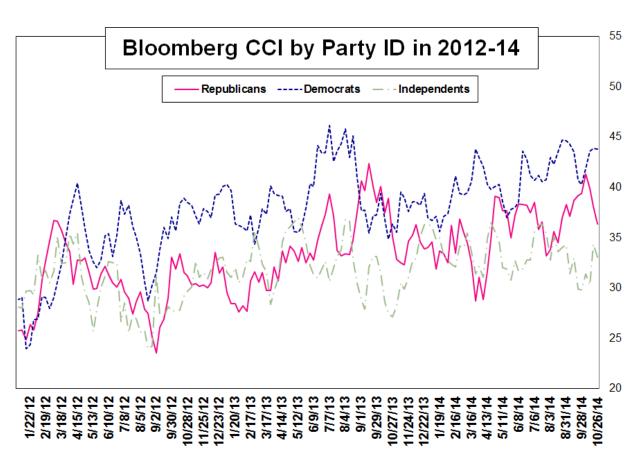
| Individual measures: |     |             |      |           |                 |                         |      |  |
|----------------------|-----|-------------|------|-----------|-----------------|-------------------------|------|--|
|                      |     |             |      |           | Averag          | e Averag                | е    |  |
| Positive ratings of: |     | This week L |      | Last weel | k 2014          | <b>′</b> 85- <b>′</b> 1 | 4    |  |
| National economy     | 7   | 28%         |      | 28        | 24              | 34                      |      |  |
| Personal finance     | s   | 52          |      | 52        | 52              | 55                      |      |  |
| Buying climate       |     | 32          |      | 33        | 32              | 36                      |      |  |
|                      |     | Excel       |      | Not so    |                 |                         |      |  |
| Full ratings of:     |     | -lent       | Good | Good      | Poor            |                         |      |  |
| National economy     | 7   | 1%          | 27   | 40        | 32              |                         |      |  |
| Personal finance     | s   | 5           | 47   | 30        | 17              |                         |      |  |
| Buying climate       |     | 2           | 29   | 45        | 23              |                         |      |  |
|                      | Pos | sitive Hi   | ah   |           | Positi          | ve Low                  |      |  |
| Economy              |     | Jan. 16,    | _    |           | 4% Feb. 8, 2009 |                         |      |  |
| -                    |     |             |      |           |                 | 21 and 28,              | 2009 |  |
| Buving climate       |     | Jan. 16.    |      | , 2000    |                 | t Oct. 19,              |      |  |

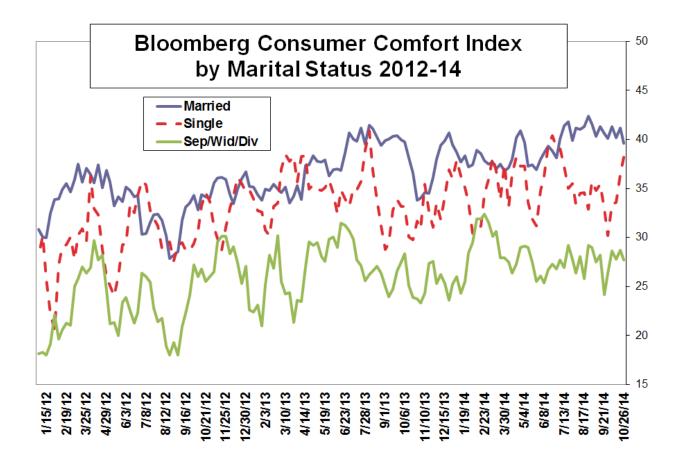
Methodology: The Bloomberg Consumer Comfort Index is produced by Langer Research Associates. The index is reported in a four-week rolling average; this week's results are based on a random national sample of 1,000 adults, reached by landline and cellular telephone, in the four weeks ending Oct. 26, 2014. Results of the individual CCI gauges have a 3.5-point error margin. Field work and tabulation by SSRS/Social Science Research Solutions of Media, Pa.

As of May 1, 2014, the index is derived by averaging the positive responses to each index question. Results can range from 0 (all negative responses for all three measures) to 100 (all positive responses for all three measures). See details here. The survey began in December 1985.

| 10/26/14            |                                     |              | 4 Wks<br>Ago |      |         |       | 12 Mo<br>Low |              |  |  |
|---------------------|-------------------------------------|--------------|--------------|------|---------|-------|--------------|--------------|--|--|
| Group               |                                     |              |              |      |         |       |              |              |  |  |
| GENERAL POPULATION: |                                     |              |              |      |         |       |              |              |  |  |
| Overall Index       |                                     | 37.7         |              | 36.3 | 31.2    | 37.9  | 31.1         | 35.5         |  |  |
| State of Economy    | 27.9                                | 28.0         | 22.4         | 26.4 | 16.0    | 28.0  | 16.0         | 23.4         |  |  |
| Personal Finances   | 52.2                                | 52.4         | 50.2         | 50.7 | 48.1    | 54.3  | 47.5         | 51.3         |  |  |
| Buying Climate      | 31.6                                | 32.7         | 31.9         | 31.9 | 29.5    | 35.0  | 28.7         | 31.7         |  |  |
|                     | OVERALL INDEX BY DEMOGRAPHIC GROUPS |              |              |      |         |       |              |              |  |  |
| Sex:                |                                     |              |              |      |         |       |              |              |  |  |
| Men                 | 38.9                                |              |              |      |         | 43.4  |              | 38.3         |  |  |
| Women               | 35.7                                | 34.9         | 31.8         | 32.6 | 29.0    | 36.9  | 29.0         | 32.9         |  |  |
| Age:                |                                     |              |              |      |         |       |              |              |  |  |
| 18 - 34             | 38.6                                | 39.7         |              |      | 30.7    |       |              |              |  |  |
| 35 - 44             |                                     | 38.6         |              | 37.9 |         | 43.9  |              |              |  |  |
| 45 - 54             |                                     | 33.9         |              | 33.7 |         |       |              |              |  |  |
| 55 – 64             |                                     |              |              |      |         |       | 29.6         |              |  |  |
| 65+                 | 41.4                                | 40.3         | 37.1         | 36.3 | 34.4    | 41.4  | 33.5         | 37.1         |  |  |
| Income:             | 10 5                                | 01 1         | 100          | 16 5 | 4 - 4   | 0.5.0 | 11 4         | 100          |  |  |
| Under \$15K         |                                     | 21.1         |              |      | 15.4    |       | 11.4         | 19.9         |  |  |
| \$15K To \$24.9K    | 28.6                                | 24.2         | 20.8         |      | 19.0    | 28.6  | 12.1         | 22.6         |  |  |
| \$25K To \$39.9K    | 32.8                                | 32.5         | 23.5         |      | 26.3    | 33.9  | 23.5         | 29.4         |  |  |
|                     | 38.0                                | 38.9         |              | 42.6 |         | 42.6  |              | 33.8         |  |  |
| Under \$50K         | 29.2                                | 28.5         | 23.1         |      |         | 29.4  |              | 25.9         |  |  |
|                     | 48.7                                |              |              | 48.8 |         | 51.7  |              |              |  |  |
|                     |                                     | 40.3         |              | 40.4 |         | 46.9  |              |              |  |  |
|                     |                                     | 46.8         |              |      |         | 52.9  |              |              |  |  |
| Over \$100K         | 56.9                                | 59.3         | 60.7         | 56.6 | 56.9    | 62.3  | 51.5         | 57.8         |  |  |
| Region:             | 41 0                                | 11 (         | 20 4         | 22 ( | 22 5    | 11 (  | 00 1         | 24 7         |  |  |
|                     | 41.2                                | 41.6         |              |      |         | 41.6  |              | 34.7         |  |  |
| Midwest             |                                     | 41.7         |              | 34.3 | 33.0    | 41.7  |              | 35.9         |  |  |
| South               |                                     | 34.1<br>36.8 |              |      |         |       |              | 35.2<br>36.3 |  |  |
| West<br>Race:       | 34.5                                | 30.0         | 33.4         | 41./ | 33.2    | 43.0  | 32.1         | 30.3         |  |  |
| White               | 20 2                                | 39.0         | 27 1         | 36.6 | 22 2    | 39.0  | 32.2         | 35.8         |  |  |
| Black               |                                     | 30.4         |              | 29.6 |         | 38.9  |              | 31.4         |  |  |
| Politics:           | 33.4                                | 30.4         | 23.9         | 29.0 | 20.0    | 30.9  | 23.1         | 31.4         |  |  |
| Republican          | 36.4                                | 38.1         | 39.4         | 33.2 | 35.1    | 41.3  | 28.7         | 35.5         |  |  |
| Democrat            | 43.8                                | 43.9         | 40.3         | 40.8 |         | 44.7  |              | 40.2         |  |  |
| Independent         | 33.1                                | 34.4         | 29.8         | 35.5 | 27.1    | 36.5  | 27.1         | 33.1         |  |  |
| Education:          | JJ.1                                | 71.1         | 27.0         | 33.3 | 27.1    | 30.3  | 21.1         | 33.1         |  |  |
| < High School       | 18.0                                | 18.8         | 13.3         | 19.2 | 17.9    | 36.4  | 13.3         | 21.9         |  |  |
| High Sch. Grad.     |                                     | 31.9         |              | 32.9 |         |       |              | 30.4         |  |  |
| College +           | 44.1                                | 45.0         | 42.0         | 41.9 | 36.6    | 45.0  | 36.5         | 41.2         |  |  |
| Home:               | • <del>-</del>                      | 10.0         | 12.0         | 11.5 | 00.0    | 10.0  | 30.0         | 11.5         |  |  |
| Own                 | 40.4                                | 41.9         | 41.1         | 40.9 | 36.4    | 42.6  | 36.2         | 39.1         |  |  |
| Rent                | 32.3                                | 30.4         | 24.7         | 28.0 | 23.9    | 35.0  | 23.4         | 29.6         |  |  |
| Marital Status:     | 02.0                                | 30.1         | - · ·        | 20.0 | 20.0    | 30.0  | 20.1         | 23.0         |  |  |
| Single              | 38.2                                | 36.4         | 30.2         | 35.5 | 31.7    | 40.4  | 30.2         | 34.9         |  |  |
| Married             | 39.6                                | 41.2         | 40.1         | 39.9 |         | 42.4  |              | 38.8         |  |  |
| Sep/Wid/Div         | 27.7                                | 28.7         | 26.4         | 27.8 | 23.7    | 32.4  | 23.3         | 27.4         |  |  |
| Employ. Status:     | 41.1                                | 20.1         | 20.7         | 27.0 | 20.1    | J2.4  | 20.0         | ۱.1          |  |  |
| Full-Time           | 41.9                                | 42.9         | 41.4         | 43.1 | 36.2    | 45.5  | 35.6         | 40.7         |  |  |
| Part-Time           | 37.0                                | 38.1         | 32.7         | 34.5 | 27.8    | 41.1  | 27.7         | 33.7         |  |  |
| Not Employed        | 31.6                                | 31.0         | 28.7         | 28.8 | 27.7    | 34.3  | 27.7         | 30.6         |  |  |
|                     | 0 - • 0                             | 01.0         | ,            | _0.0 | _ , • , | 01.0  | _ , • ∠      | 50.0         |  |  |







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